

Totem Park Residence



DESCRIPTION:

All rooms are designated non-smoking. Pets are not permitted at the residence. Buildings are equipped with elevators but rooms are not suitable for guests in wheelchairs. Totem Park Residence has a shared-washroom facility located on each floor (male washrooms on odd numbered floors, female washrooms on even numbered floors). Housekeeping service includes: bed linens folded on bed upon arrival. Please bring towels and soap. No linen exchange provided. Kitchen facilities are not available however floor lounges offer a fridge, microwave, sink and TV.



GROUP CHECK-IN & CHECK-OUT:

Check-in is available any time after 3:00PM. The group organizer can review the group's Guest List and provide Group Chaperone Information (if required) with the Front Desk. Keys will then be issued to the group organizer for distribution to guests. Check-out is by 11:00 AM. The group organizer is responsible for collecting keys and returning all keys to the front desk. If you require luggage storage, please arrange with your Sales Representative in advance.



PARKING:

On-site parking is available at an additional cost. Please register your vehicle and retrieve a parking pass at the Front Desk.



INTERNET ACCESS:

Complimentary WiFi is available in all guest rooms under the 'ubcvisitor' network.



LAUNDRY:

Laundry machines are available in the residence and are operated by laundry cards which can be obtained at the Front Desk for a \$5.00 deposit. Credit can be added to the card in \$5.00 increments using a machine in the lobby. Balances remaining on laundry cards cannot be refunded.



FOOD, AMENITIES & ATTRACTIONS:

There are various food outlets, and other amenities on-campus. Please visit: [Food, Amenities & Attractions at UBC](#) for further information or contact our front desk for further assistance



PRIVACY POLICY:

For the safety and security of all our guests, and in compliance with provincial law, the front desk cannot supply information about guests to people inquiring by phone or in person.

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